

# MUTUAL RESPECT

## What we expect from both our STAFF and our PATIENTS

**R**esponsibility

Each person is accountable for their own actions

**E**arly

We address concerns as soon as possible

**S**upport

We support each other and ask for help when needed

**P**olite

We treat each other with courtesy and fairness

**E**ducation

We learn from each other

**C**ommunication

We listen and speak respectfully with one another

**T**eamwork

We work together to provide the best care for all